



for a world without barriers

Other shortlisted practices 2014

High quality usage approach for the access from all to all

The high quality usage approach allows for overcoming the accessibility of disabled people by developing the layout of living spaces for all citizens, regardless of physical, sensory, intellectual, cultural, or age differences. The approach introduces those involved in the decision-making process.

“HQU approach takes into account the disabled with regards to the development of the city, so as to improve their autonomy and freedom.”

A person with disabilities

About the practice at a glance

	NAME OF INNOVATIVE PRACTICE:	La démarche HQU
	ORGANISATION:	CRIDEV
	COUNTRY OF ORIGIN:	France
	BENEFICIARIES TARGETED:	Persons with and without disabilities
	APPROACH/ MODEL/ SOLUTION:	Improved accessibility of all living spaces for disabled people.

FACTS & FIGURES

The adaptation of space to the needs of people with disabilities represents an additional cost of 1 to 5% of the budget of a building because it is a process REPAIR. While HQU integrated upstream in the design process is a real PREVENTION approach that reduces the cost of investment and operation. Facilitating access, retrieval, communication and use for everyone, improves quality of life and sustainability of the city increases.

Problems targeted

This involves removing obstacles met by users in the city. To integrate all of their specific needs, the HQU approach developed 5 fields (categories) of convenience (Mobility, Perception, Mental, Consideration, Adaptability) which are split further into 12 targeted goals.

Project

HQU the approach is in the concept of “Design for all” and “Universal Design”. It attempts to improve communication between professionals and users. It ensures the continuity and escalation chain movement accompanying the citizen in expressing their needs. The main objective is : equal opportunities for quality of life for everyone

Current situation and outlook

The project, launched in 2005, has been tested in different sectors of development

- Buildings: housing, government, culture, tertiary, ...,
- Planning: roads, public spaces, transport, ...,
- multi sensory equipment

The 3 main projects are:

- Diagnosis and analysis of the quality of use of the Louvre museum in Paris.
- Design HQU seat of the Regional Council of Rhône -Alpes region in Lyon. This project received the trophy of accessibility in 2013 (175 Million € – 46.000 m2)

Design of HQU CIMU (Cité de la Musique) in Paris to get the high quality label use 3 * (170 Million € – 36500 m2).

After this test establishing phase, it is expected to generalize the HQU approach by training professionals and establish a quality label use. The National Association HQU will be created at the end of 2014.

Publié en 2014

<https://zeroproject.org/practice/high-quality-usage-approach-for-the-access-from-all-to-all/>